



COMPLIANCE PRINCIPLES

INTEGRITY, CONFLICT OF INTEREST, CONFIDENTIALITY AND DATA PROTECTION, ANTI-BRIBERY, FAIR BUSINESS CONDUCT, HEALTH AND SAFETY, FAIR LABOUR

1. INTEGRITY

The LLC OPTIMAL GROUP + (hereinafter referred as the Company) as the TIC-Council Member operate in a professional, independent and impartial manner in all its activities.

The Company carry out its work honestly and not tolerate any deviation from its approved methods and procedures. Where approved test methods make provision for tolerances in results, the Company ensure that such tolerances are not abused to alter the actual test findings.

The Company report data, test results and other material facts in good faith and shall not improperly change them, and shall only issue reports and certificates that correctly present the actual findings, professional opinions or results obtained.

2. CONFLICT OF INTEREST

The Company undertakes to avoid conflicts of interest:

- with any related entity in which it has a financial or commercial interest and to which it is required to provide services.
- between the Company's divisions engaged in different activities but which may be providing services to either the same client or each other.

The Company ensure that its employees avoid conflicts of interest with the activities of the Company.

3. CONFIDENTIALITY AND DATA PROTECTION

The Company undertakes to respect the confidentiality and privacy of client's information and ensure processes are in place to adequately protect such information.

4. ANTI-BRIBERY

The Company prohibit:

- the offer or acceptance of a bribe in any form, including kickbacks on any portion of a contract payment.
- the use of any routes or channels for provision of improper benefits to, or receipt of improper benefits from, customers, agents, contractors, suppliers or employees of any such party or government officials.

5. FAIR BUSINESS CONDUCT

The Company undertakes to present its activities and conduct marketing, including any comparisons with or references to competitors or their services in a manner that is truthful and not deceptive or misleading or likely to mislead.

6. HEALTH AND SAFETY

The Company undertakes to implement adequate training and procedures to protect the health and safety of employees, customers and third parties and monitor incidents with the view of minimising risks in the course of business operations.

7. FAIR LABOUR

The Company is aware of its social responsibility for its employees and the people, communities and environments in which it works and shall respect human rights.